

## Stage 2 DBPR TTHM MCL Violation Notice

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

#### Disinfection Byproducts, Total Trihalomethanes (TTHM), MCL Violation at The City of Monroe

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results from December 2018 – September 2019 show that our system exceeded the standard, or maximum contaminant level (MCL), for TTHM. The standard for TTHM is 0.080 mg/L MCL. It is determined by averaging all the samples collected at each sampling location for the past 12 months. The level of TTHM averaged at one of our system's locations for December 2018 through September 2019 was 0.0806 mg/L. Duplicate results from the laboratory showed sample of a lesser amount, it is worth noting that this value is 0.0006 mg/L of the MCL of which the testing is not accurate to that degree. None the less "we are on it!" and will resolve the issue as significant changes have already been made, the most important thing to note is that we do everything possible to protect public health and deliver the best and highest quality drinking water as possible. The City of Monroe has made a huge leap in delivering that goal in the last year and only better things are coming!

#### What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

#### What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

TTHM are four volatile organic chemicals which form when disinfectants react with natural organic matter in the water.

\*People who drink water containing trihalomethanes in excess of the MCL *over many* years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.\*

#### What is being done?

Interim measures have already been implemented to reduce the disinfection byproducts resulting from our drinking water source. Long term treatment measures and options are being developed with Civil West Engineering in order to modify the treatment process to ensure long term water quality standards are met. We anticipate the problem has been resolved as of the date of this notice. This does not mean that we will accept just meeting the regulation. Our goal is to greatly reduce these by-products, and that goal can be met.

For more information, please contact Michael Bollweg at 541-415-1117 or by mail at PO BOX 2113, Rogue River, Oregon, 97537.

This notice is being sent to you by The City of Monroe. State Water System ID#: 41-00540.

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